

Oakham Court Newsletter No.1



As part of our commitment to our tenants and leaseholders, and following feedback we have received from you, we have decided to implement a newsletter for your area. I hope you will enjoy the first edition which covers a number of issues that are important to you and what we are doing to address these issues.

Your Scheme Manager, Lynn, deals with the day to day running of the Scheme. I am your Housing Officer and act on behalf of Estuary with the management of Oakham Court. If you have any queries regarding your lease, service charges or general enquiries please call me on 01702 445272, e-mail juliet.banks@estuary.co.uk or call in to see me at our Centre Place office, Prospect Close, Southend-on-Sea, Essex.
Juliet Banks

Estate Services Team

Part of the restructure of the Housing Services Department was to implement an Estate Services Team. This team headed by Steven Proud are responsible for communal areas and will liaise with the Repairs Team, Surveyors and Contractors. The communal areas of Oakham Court will come under the remit of this team. Steven may be familiar to one or two of you as he used to manage the scheme back in 1994.

Surveys & Questionnaires

Estuary are regulated by the Tenant Services Authority (TSA), which means we are required to consult all residents to enable us to improve our services to meet individual needs. The TSA insist that Leaseholders are fully consulted and considered. If you still do not wish to disclose personal information, please put this in writing to me

MacMillan Coffee Morning

Lynn organised a coffee morning to take part in the Largest Coffee Morning to raise funds for the MacMillan nurses. Thanks to everyone who came along and help raise £230. Well done!

Birthdays



Happy Birthday to

Ena who will be 95
on 7th December.

Evelyn - 23rd
December.

Joyce - 31st
December

Christmas Events

- Thursday 20th December @ 2.30pm – Come along and listen to the brass band playing Christmas carols in the Lounge.
- Sunday 13th December – Christmas Lunch.
- Sunday 20th December @ 2.30pm Christmas Party and Entertainment
- Thursday 31st December – New Year's Eve Party – 7.30pm till late!

Christmas Child Appeal

46 Boxes were sent off to Samaritan's Purse – Operation Christmas Child Appeal. Thank you to all those who packed boxes for these girls and boys.



Wishing you all the compliments of the season



Future Newsletters

You will be receiving a quarterly newsletter to keep you up to date on our work and issues that are specific to your area. The next issue will go out in March 2010. We would very much like you to get involved, perhaps you could have your own section to advertise an up and coming event, to make a suggestion, or even to celebrate a big birthday or anniversary. Items to be included in the next edition need to be sent to me, Juliet Banks, by 26 February 2010. You can contact me on **01702 445272** or e-mail juliet.banks@estuary.co.uk

If you would like this newsletter translated into a different language or put onto a CD to listen to, please let me know.

