

John Childs Way Newsletter



As part of our commitment to you, our tenants, and following feedback we have received from you, we have decided to implement a newsletter for your area. I hope you will enjoy the first edition which covers a number of issues that are important to you and what we are doing to address these issues.

At present the Housing Services Team is going through a restructure and until this is completion I will be acting as your Housing Officer. If you have any queries regarding your tenancy, Estate issues, antisocial behaviour or general enquiries please call me on 01702 445264, e-mail natalie.schofield@estuary.co.uk or call to see me at Centre Place Office at Prospect Close, Southend-on-sea, Essex. My working days are Thursdays and Fridays. **Natalie Schofield**

Gardening / Gardening Service

It has been brought to the attention of The Association that a number of individuals are not happy with the performance of these contractors, Residents feel that the area is not being maintained to a satisfactory standard. As per my letter I will be carrying out an Estate surgery on Thursday 20th August 2009 from 2pm thus giving Residents the opportunity to voice their concerns. A site meeting with the contractors will then be arranged.

Tree Maintenance

As you are aware a number of trees at John Childs Way are under a Conservation Order and so The Association are unable to trim them back without authority from Rochford District Council. I am aware that some Residents feel that they are in need of this however the Arboriculture Officer did produce a report to say that this is not possible.

Safer Neighbourhood

Safer neighbourhood If you would like to report anti social behaviour in your area, please contact this office on **01702 445264**. If I am not available, leave a message with your contact details and I will contact you on my return. All information is treated in the strictest confidence. The Neighbourhood Specialist Police Officers for your area are Pc Wyn Sharp and PCSO's Tom Boulter & Luke Gamman who can be contacted on **0300 333 4444** or **07813953703** For urgent matters, call 999.

Repairs

Repairs To report any repair, please contact The Association's Asset Management Team on **0800 783 0496** or **0845 769 7820** (Out of Hours) alternatively you can report repairs online by visiting www.estuary.co.uk If you are unsure what repairs are covered by The Association, please refer to your tenancy handbook.



Rayleigh Farmers Market

Visit one of the farmers markets and you'll be treated to some of the freshest, tastiest food around with it all grown or produced virtually on the doorstep. Markets will be held at Rayleigh, Hockley Road Car Park, Rayleigh, SS6 8EB between 9am and 2pm on the following dates:

- 30th September 2009
- 25 November 2009
- 23rd December 2009

Talk by Mike Davies

At Rayleigh Library 19th October 7.30-9pm

Tickets will be available nearer the time. For more information go to Rayleigh Library.

Rayleigh Arts Festival

Saturday 24th October 10am – 5pm

Activities will be taking place at Rayleigh Library, in the High Street, at the Mill Arts & Events Centre, in Rayleigh Windmill and at Holy Trinity.



Future Newsletters

You will be receiving a quarterly newsletter to keep you up to date on our work and issues that are specific to your area. We would very much like you to get involved, perhaps you could have your own section to advertise an up and coming event, to make a suggestion, or even to celebrate a big birthday or anniversary please contact me on **01702 445264** or e-mail natalie.schofield@estuary.co.uk